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An Introduction:

45 Degrees Consulting is a South-African based Banking ICT Support Company.

Our primary core offering has always been Core Banking system - acquisition, implementation and support.

Over the last five years we have been involved in Temenos T24 implementation and support Projects at several Banks including Development Bank of Ethiopia (DBE) in Addis Ababa, National Bank of Commerce Uganda (Now defunct), Tropical Bank of Uganda, Banque Populaire du Rwanda (BPR) in Kigali, National Bank of Malawi (NBM) in Blantyre, National Building Society (NBS) Bank of Blantyre, Malawi and Ithala Bank in South Africa.

Beyond the immediate Banking sector, we sell and support evolutionary Electronic Banking Solutions including Mobile Banking and Mobile Money Solutions. In addition to our partnership with PureSoftware of India and their Arttha Mobile Banking platform, we have developed a number of locally-based solutions and services.

We are the primary integrators for all billers and service partners in Uganda for a top-tier MNO, and support their entire aggregator platform.

Separately, we have developed home-grown capabilities to accommodate up to 99% of your Mobile Banking and related interface requirements, including a robust Mobile Money platform.

We have access to a range of skill-sets of both foreign and locally-based Consultants in places as diverse as India, South Africa and Zimbabwe.

Out of India, 45 Degrees Consulting India provides us with a ready supply of skilled T24 consultants when required. Our total staff compliment rises to twenty-five consultants (and support resources) that we can call upon to deliver any project.



The company, incorporated in Uganda in 2010, is owned 59% by Ugandans and 41% by 45 Degrees Consulting Pvt of Johannesburg, South Africa for the provision of IT Consultancy to Banks/Financial Institutions and Telecommunication Providers. Since 2010, 45 Degrees Consulting Uganda Limited has grown to become a key ICT Service provider.

We are a versatile team with ample knowledge of evolutionary Information Technology Solutions suited to corporate entities in the Banking, Microfinance and Telecommunications Industries.

The measurable growth of such Institutions attributed to our associate Partner 45 Degrees Consulting PTY in South Africa, motivated our establishment in Uganda. We maintain the core values: simplicity, diversity, quality & timeliness

We utilize a unique business model and cutting-edge technology, to deliver excellent, cost effective solutions to industry problems. At **45 Degrees Consulting Uganda Limited** our policy is to use the best resources, with enlightened supervision to ensure excellent quality. Indeed **45 Degrees Consulting Uganda Limited** has earned its reputation as a company with world-class project-execution capacity.

We are committed to optimization of local content in all aspects of our business and the growth of our workforce and host communities.

With a partner network and contact offices spread globally, 45 Degrees Consulting Uganda Limited is truly your one stop shop for IT Consultancy.

Our local offices have been located in the tranquil suburb of Muyenga since 2014.

45 Degrees Consulting Uganda Ltd is one of the highly reputable and fastest growing companies in the Information Technology industry in Uganda and Africa. In Uganda, it is incorporated with limited liability and is fully registered under the Business Names Registration Act, and also with Uganda Revenue Authority (URA) with the following reference numbers:

TIN: 1000494180

Our Vision

45 Degrees Consulting Uganda Ltd vision is to lead customized ICT Solutions Providers in Uganda, by adding unmatched value to clients product and subsequently empowering them to extend the benefits to their end users.

Our Mission

To deliver the most appropriate solution to each client's business problem, and ensure that all our business relationships with clients enforce transparency, integrity, accountability, excellence and innovation

Our Team

45 Degrees Consulting Uganda Ltd has a highly Motivated Team of both managerial and technical professionals, who are consistently trained on cutting-edge technologies, services and products to guarantee our clients an excellent service.



Our services can be broadly grouped into the following divisions:

- General IT Consulting, especially for Banks and MFIs
- Core Banking Systems – especially Temenos' T24
- Banking & Retail ATMs – GRG Banking, KingTeller
- Banking Software for Mobile Banking, E-Banking, Agency Banking, Rural Banking and Micro-Finance
- Mobile Solutions and Interfaces for Telecoms
- Electronic Queue Management Systems
- Software Development, Project Management/Implementation
- Application Integration

CLIENT BASE

Below we give a list of our major clients who have unfailingly renewed their association with 45 Degrees Consulting Uganda Limited.

- Airtel Uganda Ltd
- Banque Populaire du Rwanda Ltd
- Tropical Bank of Uganda Ltd
- Ndejje University Kampala
- Gold Trust Bank Kampala (Now defunct)
- National Bank of Commerce Kampala (Now defunct)
- Bank of Reconstruction and Development (BRD) Ltd, Rwanda.

COMPANY'S ETHICS

Our work approach has been and continues to be geared towards provision of value added/ quality services of the highest professional standards that consistently meet and exceed clients' expectations.

We consciously live, and aspire to, the following attributes:

1. Confidentiality

We fully understand the need for discretion of our client's affairs. Therefore, all the work handled by 45 Degrees Consulting Uganda Limited, is treated with utmost respect, integrity and confidentiality. No information whatsoever is disclosed to unauthorized persons or parties under any circumstance.

2. Professionalism

45 Degrees Consulting Uganda Ltd has competent manpower that is meant to maintain high standards that meet organizational demands; we have put together a well defined organizational structure that has motivated, competent and dedicated staff that cherish team work. We are continually under constant scrutiny by client organizations that expect value for their money – we never disappoint.

3. Customer care

At 45 Degrees Consulting Uganda Ltd, we offer the best service and are committed to putting our customer first. Our customer care puts emphasis on effective and efficient communication through regular and timely reports. We take keen interest on feedbacks to facilitate timely appraisal and necessary adjustments. Our customer service effort aims to satisfy and to delight.

4. Specialization

The Company has over the years focused its energies and expertise towards handling IT Consultancy. This strategy has over time seen the company develop and become an expert in handling Information Technology Services. We pride ourselves on being experts in our chosen niche. We glory in being 'better than most'.

5. Integrity and reliability

Our operations are always close to client's financial strongholds – whether these are in their Core Operating systems, Customer Service Interfaces or key Financial Operations. As Career Bankers, we seek to protect our clients' brand and reputation, and our own. Integrity is central to our service offering, reliability helps us thrive.

Our every partner is a strategic partner; we strive to create and maintain enduring working relationships.

SAMPLE PROJECTS HANDLED

- **IT Systems Audit Review at National Bank of Commerce**
- **E-Water Payment System at Tropical Bank**
- **Cheque Clearing Interface at Tropical Bank**
- **National Social Security Interface at Tropical Bank**
- **Central Bank Returns Customization at Tropical Bank**
- **Students System Application Review at Ndejje University**
- **Financial System Customization Project at Populaire Bank of Rwanda**
- **Airtel Uganda Telecoms – Mobile Money Systems Development and Support (various Projects on different platforms).**
- **Subcontractor on IT Systems Review at Development Bank of Rwanda (BRD)**

Key strategic Business Partnerships include:

1. Certified Service Partners to **Temenos of Switzerland** for the supply and support of the T24 Core Banking System;
2. **GRG Banking of Guangzhou China** for the supply and support of ATMS and similar payment solutions
3. **Airtel Uganda** for the supply and support of a range of Telecoms and allied solutions.

COMPANY SUCCESS

45 Degrees Consulting Uganda Ltd is privileged to have enjoyed a number of successes in IT Consultancy. **Our most popular product offering at this stage is an Android App which we developed to replace USSD functionality for Airtel Africa – a first on the continent.** This has brought the company a reputation of a 'can-do' entity. Whatever your challenge, we are up to it. Trust us with your financial ICT.

